



## *Innovations of Sound*

[silentsoundsystem.com](http://silentsoundsystem.com)

### **WARRANTY COVERAGE**

Silent Sound System products are warranted to be free of all defects in material and workmanship for **30 days** from an authorized Silent Sound System dealer. This warranty and all right provided are limited to the original owner and are non-transferable. Responsibility is limited to replacement or repair as outlined in the warranty statement.

Should a product require warranty service during this period, Silent Sound Systems will repair or replace without charge, any part or product proving defective in material or workmanship. All warranty repairs and service must be performed by an authorized Silent Sound System technician or service facility. The use of non-authorized repair services renders this warranty null and void, and any changes relating to non-authorized repairs are the responsibility of the product owner.

All expenses (except return shipping costs) related to replacing or repairing a defective part or product under this warranty shall be assumed by Silent Sound System. Silent Sound System reserves the right to replace the defective product with a new or factory reconditioned unit.

### **WARRANTY EXCLUSIONS**

1. This warranty does not cover product failure or damage resulting from misuse, abuse, neglect, accidents, alterations, standard environmental deterioration, natural disasters, or improper use and/or installation.
2. This warranty does not cover cosmetic damage due to misuse or neglect. This includes paint damage, scratches, cracks or other superficial marks related to improper use.
3. Failures arising from attempted servicing of a non-authorized Silent Sound System repair facility or technician are excluded from this warranty.
4. Products with Motorized or moving heads will carry a **60 days** manufacturer's warranty

### **LIMITATION OF DAMAGES**

In no event shall Silent Sound System be liable for consequential damages for breach of this warranty including installation charges, excessive shipping expenses, property loss or other incidental loss. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to the buyer.

### **HOW TO OBTAIN WARRANTY SERVICE**

To obtain service under this warranty, the buyer shall contact the Silent Sound System authorized service provider, Silent Sound System LLC, at **+1(570) 332-5639** to obtain a return authorization number (RA#).

The buyer must carefully pack the warranted product along with a copy of the original purchase receipt, a return authorization number (RA#), and a description to the repair facility listed below. Shipping for warranty service dependent upon the return policy where the Silent Sound System product was purchased.

Silent Sound System LLC  
Attn: Silent Sound System Repairs RA# (please write your RA# here)  
P.O. BOX 382  
Wilkes-Barre, PA 18703

### **NOTICE TO BUYER**

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state